**ERGONOMIC TIPS**
for the Hospitality Industry

**TIPS to Prevent High Muscle Forces**

Muscles produce force to move or hold a posture. High forces can result in injury. High forces are required to lift, lower, carry, push, or pull heavy objects, especially in awkward postures. High forces are also required to hold a posture, especially for long periods.

To reduce your risk of injury, PRACTICE THESE TIPS . . .

- Put one foot on a step or rail to reduce stress on your back and legs when standing for long periods. From time to time, alternate the foot you have on the rail.
- Take frequent “micro breaks” or share the work with a co-worker when you are required to hold a posture for long periods.
- Wear shoes with enough cushioning to relieve the stress on your knees and back when standing for long periods.
- Use anti-fatigue matting when standing is required for long periods to reduce the stress on your back and legs.
- Choose tools and appliances carefully.
- Select utensils designed to reduce force and awkward postures (e.g., tools that have good grips, knives that are sharp and designed for the task being performed).

**TIPS to Prevent Repetitive Work**

The same muscles are used over and over again in repetitive work. Repeated forceful movements – especially in awkward postures – increase the risk of injury.

To reduce your risk of injury, PRACTICE THESE TIPS . . .

- Vary your technique to use different muscles, such as alternating between left and right hands.
- Vary your activities and pace repetitive tasks. Take a few minutes to do something that uses different muscles.
- Take “micro pauses”.

Micro Pause

- Let muscles rest by pausing for 5 to 10 seconds.
- Return to an upright posture and let your arms hang loosely by your sides.

This pamphlet contains general information about tasks that contribute to musculoskeletal injuries (MSIs) such as sprains and strains. A musculoskeletal injury (MSI) prevention program is the responsibility of the employer. For further information, see sections 4.47 – 4.58 of the Occupational Health & Safety Regulation and the WorkSafeBC publications “Understanding the Risks of Musculoskeletal Injury (MSI): An educational guide for workers on sprains, strains, and other MSIs” and “Preventing Musculoskeletal Injury (MSI): A guide for employers and joint committees”.

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**WorkSafeBC Prevention Information Line**

The WorkSafeBC Prevention Information Line can answer your questions about workplace health and safety, worker and employer responsibilities, and reporting a workplace incident. The Prevention Information Line accepts anonymous calls.

Phone 604 276-3100 in the Lower Mainland, or call 1 888 621-SAFE (7233) toll-free in B.C.

To report after-hours and weekend incidents and emergencies, call 604 273-7711 or toll-free 1 866 922-4357.
Many of the ways we work—such as lifting, reaching, or repeating the same movements—may strain our bodies and lead to injuries.

Ergonomics prevents these types of injuries by fitting the job to the person using proper equipment and work practices. This results in the safest way to work and prevents workplace injuries.

The high number of sprains and strains (musculoskeletal injuries—MSIs) in the hospitality industry concerns employers, workers, and WorkSafeBC.

Employers must provide equipment and establish safe work practices to reduce the risks of sprains and strains (MSI). Employers must also instruct workers in these safe work practices. Workers must follow employers’ instructions to protect themselves.

Working together, employers and workers can prevent many sprain and strain type injuries (MSIs).

Risk Factors

Many jobs have risks that can lead to strain and strain injuries (MSIs). If we are aware of the risk factors, we may be able to change how we do our jobs and prevent injuries.

This pamphlet explains some of the risks of working in a kitchen, and provides tips on work practices to prevent injuries.

Prevention is the best policy.

What is Ergonomics?

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TIPS to Prevent Awkward Postures

Our bodies function best in comfortable (neutral) postures. Awkward body postures increase the stress on ligaments and joints. This can lead to fatigue and discomfort, and increase the risk of injury.

Preparing ingredients, cooking, or plating often results in awkward postures for kitchen staff.

Awkward postures can happen when you:

• Reach above shoulder level
• Reach below knee level
• Reach across deep counters
• Twist to reach sideways
• Hold objects

Example of awkward back and neck posture

Example of improved back and neck posture

You may not feel pain or discomfort when in risky postures, but the potential for injury is still present.

Be aware of your posture when you work.

Your posture depends on:

• The height of the work surface
• Where materials are stored
• Space available in your work area
• How you organize your work area
• How you position your body
• How you hold objects

To reduce your risk of injury, PRACTICE THESE TIPS . . .

• Reduce your reach.
• Use the near part of the work surface, grill, or stove.
• Tilt bins towards you.
• Store frequently used utensils, dishes, and food between shoulder and hip height, and close to where they are needed.
• Position frequently used bulk ingredients close to your work area and at a convenient height (e.g., use a cart).
• Use a work surface that is waist level for forceful tasks (e.g., chopping).
• Use a work surface that is elbow height for finely detailed work (e.g., pastries, candies).